

# Important Things to Know

**Communication:** Dancers Edge communicates all new information through our website [www.dedance.com](http://www.dedance.com) and via e-mail for our “Weekly Wednesday’s.” Our website has all the updated forms, schedules, and events. We also put all notices on our DE Bulletin board located in the studio. We try our very best to keep all clients informed of the daily occurrences at the Dancers Edge. It is the responsibility of the parent or adult student to inform the studio of any address, email or telephone changes.

**Viewing Days:** The first week of each month is viewing week with the exception of September, November, December, January, and June. Parents are able to see the progress your child is making each month. October 24-30 and December 16-19 will be the annual “in house” mini showcase. This is where the parents are invited into the classroom to see a mini presentation that the students and teachers have created.

**Tuition and Financial responsibility:** Tuition prices are based on a yearly tuition. The yearly tuition is broken up into monthly installments. Therefore, tuition stays the same each month regardless if the month has 2 or 5 weeks of classes. We do not pro-rate, refund, or give discounts for any missed classes or seasonal breaks. Tuition is due promptly on the 1st of each month. A late fee of \$25 is automatically added to all accounts owing tuition on the 8th of the month. The studio does accept: Visa, MasterCard, American Express or Discover. Check and cash are also accepted forms of payment. Accounts using credit cards will be charged a 4% convenience fee. A \$25 fee is added to all bounced checks. Statements will only be emailed if tuition is late. On the 8th of the month services are suspended until tuition is paid in full.

**Missed lessons:** Any missed class may be made up to a similar level within one month of the missed class from September-December.

**Extreme weather or unexpected interruptions of classes:** If the studio must cancel classes due to extreme weather or events beyond our control such as power outages or Acts of God the studio has the right to move classes online and continue to charge regular tuition. No refunds for lessons missed due to these reasons will be given.

**Substitution:** The school reserves the right to provide a substitute teacher if the regularly scheduled teacher is ill or otherwise unable to teach classes. If a teacher is ill and the school cannot arrange a substitute, the missed classes will be made up during the season or the class will be prorated.



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**Dress Code:** Required class wear and correct shoes must be worn to all classes. Students are not permitted to wear jeans or shoes worn on the street or outdoors into any class. Hair must be pulled back and out of students faces.

**Withdrawals and Refunds:** One month notice from the first of the month is required to discontinue any classes. Withdrawals must be requested in person at the studio office, not with the teacher and will not be accepted over the phone. A 30-day notice must be given prior to disenrollment. Withdraw procedures are as follows:

1. Inform the studio administration in person, and
2. Complete and sign a withdrawal form provided by the studio office.

All automatic bank debiting or credit card charges will stop after the one month period.

Dancers Edge has the right to terminate lessons to any student without notice. In such a case, a refund for unused lessons will be given.

**Recital & Musical Costumes:** A costume fee of \$100 per routine is due November 14th . Recital & Musical confirmation forms are sent out in October to see if students are interested in participating in our annual performances. End of the year performances are voluntary, not all students have to perform. Any costume not paid by November 28th will not be ordered. All dropped costumes will become the property of the studio on June 30, 2025 if not picked up prior to this date.

**Media Fee:** Every family participating in the Dance Recital and Musical Production will be required to pay a non-refundable mandatory Media Fee in March. The Media Fee is \$70 for Recital Dancers which includes digital recital pictures as well as a digital link to the recital videos. The Musical Production Media Fee is \$40 which is for the digital pictures only. The Musicals are copyrighted and it's against the law for the studio to videotape these performances.

**Recital/ Musical Production:** Our annual recital and musical production will be held in June. Performing in front of a live audience is a wonderful and rewarding event for the student to showcase their talent. All studios' recitals will be held at the amazing LJ Williams Theater and the yearly Musical production will be held at the Rotary Theater, both in Visalia.

- Tentative Musical Production Dates: June 9-14, 2025
- Tentative Recital Dates: June 18-21, 2025

